I. Library Survey of On-Site Students (**Century City Center**)

A total of 91 surveys were processed.

	Spring 2022	Spring 2021	Unaware of Service		No Basis for Opinion	
1. Ability to access databases off campus	96%	97%	2	13	10	9
2. Databases and ability to locate articles needed	96%	93%	5	14	6	8
3. Book collection and ability to locate books needed	96%	95%			18	33
4. Library website	99%	97%			10	15
5. Computers	96%				8	
6. Printers	96%				12	
7. Library Hours	90%				9	
8. Library Environment	98%				9	
9. ~~Photocopiers~~						
10. Online catalog and ability to locate books within library system	94%				23	
11. Staff, library assistance on-site	99%					
12. Library assistance online	97%	99%	*	30	52	40
13. Received information on library services	93%	84%				
Overall Quality of Library Services						
Good or Excellent 87% (95%) **Average** 10% (2%) **Fair** 2% (1%) **Poor** 0% (2%) **N/A** 4 (9)						

*omitted from survey

II. Library Survey of On-Site Students (**Skills Training Center**)

The library processed 6 surveys.

	Spring 2022	Spring 2021	Unaware of Service		No Basis for Opinion	
1. Ability to access databases off campus	100%	100%	1	2	1	3
2. Databases and ability to locate articles needed	100%	100%	1	2	2	3
3. Book collection and ability to locate books needed	100%	100%			3	4
4. Library website	100%	100%			2	3
5. Computers	100%				1	
6. Printers	100%				3	
7. Library Hours	75%				2	
8. Library Environment	100%				2	
9. Online catalog and ability to locate books within library system	100%				2	
10. Library assistance via email or live chat	0%	100%	*	5	6	2
11. Library assistance via web conferencing	100%				3	
12. Received information on library services	50%	45%				
Overall Quality of Library Services						
Good or Excellent 100% (88%) **Average** 0% (0%) **Fair** 0% (13%) **Poor** 0% (0%) **N/A** 1 (3)						

*omitted from survey

III. Library Survey of Dual Credit/Concurrent Enrollment Students

The library processed 24 surveys.

	Spring 2022	Spring 2021	Unaware of Service		No Basis for Opinion	
1. Did you receive information on library services?	71%	73%				
2. Did any of your dual credit courses require library resources or research?	96%					
3. Were you able to locate the articles needed through the databases?	100%	97%	0	1	2	3
4. Were you able to access databases off-campus?	95%	97%	1	1	1	2
5. Pleased with intercampus borrowing services?	100%		14		5	
6. Were you pleased with the library assistance you received online?	100%	94%	5	3	11	17
7. The library homepage provides convenient access to library services.	100%	91%			3	4
8. Were you able to find the books needed?	87%	97%			9	5
Overall Quality of Library Services **Good or Excellent** 87% (94%) **Average** 13% (6%) **Fair** 0% (0%) **Poor** 0% (0%) **N/A** 1 (3)						

IV. Library Survey of On-Site Students (**Vernon**)

The library processed 55 surveys.

	Spring 2022	Spring 2021	Unaware of Service		No Basis for Opinion	
1. Ability to access databases off campus	98%	97%	1	2	8	3
2. Databases and ability to locate articles needed	98%	94%	1	2	5	3
3. Book collection and ability to locate books needed	98%	100%			12	18
4. Library website	98%	97%			8	3
5. Computers	96%				5	
6. Printers	98%				7	
7. Library Hours	98%				4	
8. Library Environment	96%				3	
9. ~~Photocopiers~~						
10. Online catalog and ability to locate books within library system	90%				13	
11. Staff, library assistance on-site	98%				14	
12. Library assistance online	90%	93%	*	14	34	11
13. Received information on library services	86%	75%				
Overall Quality of Library Services **Good or Excellent** 95% (89%) **Average** 4% (5%) **Fair** 2% (0%) **Poor** 0% (5%) **N/A** 1 (2)						

*omitted from survey

V. Library Survey of Online Students

A total of 53 surveys were processed.

	Spring 2022	Spring 2021	Unaware of Service		No Basis for Opinion	
1. Ability to access databases off campus	96%	100%	1	4	3	3
2. Databases and ability to locate articles needed	98%	100%	1	4	3	3
3. Book collection and ability to locate books needed	95%	100%			11	7
4. Online students may request books from the main library in Vernon. If requests were submitted, did you receive the book/s within a reasonable amount of time?	100%		21		18	
5. Were you pleased with the assistance you received online via email or live chat?	96%	100%	7	4	21	11
6. Did any of the online courses you are taking require library resources or research?	83%					
7. Did you receive information on library services?	66%	87%				
8. The library website offers convenient access to library resources and services.	100%	100%			5	3
Overall Quality of Library Services **Good or Excellent** 90% **(100%)** **Average** 6% **(0%)** **Fair** 4% **(0%)** **Poor** 0% **(0%)** **N/A** 3 (2)						

VI. Faculty Survey of Library Services

The library processed 19 surveys.

	Spring 2022	Spring 2021	Unaware of Service		No Basis for Opinion	
1. Interlibrary Loan	100%	100%	3	5	14	21
2. Library Assistance (on-site)	100%	100%			3	8
3. Library Instructional Support	100%	100%	0	5	15	14
4. Off-campus access procedure	100%	91%	0	6	10	11
5. Purchase Recommendations	100%	100%	1	3	15	20
6. Reserves	100%	100%	0	3	15	21

Database Quality											
Excellent		Good		Average		Fair		Poor		N/A	
75%	42%	25%	42%	0%	11%	0%	5%	0%	0%	7	9

Print Collection											
Excellent		Good		Average		Fair		Poor		N/A	
27%	0%	55%	56%	18%	39%	0%	0%	0%	6%	8	10

Overall Quality											
Excellent		Good		Average		Fair		Poor		N/A	
73%	57%	27%	35%	0%	9%	0%	0%	0%	0%	4	5